CARE
COORDINATION
Reimagined.

The
Columbus
ORGANIZATION

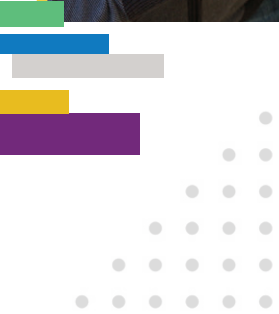*Because everyone deserves a meaningful life*[®]

WELCOME to

The Columbus ORGANIZATION

Because everyone deserves a meaningful life®

The national leader* in outcomes-based support services for individuals living with intellectual/developmental disabilities or the complexities of social, behavioral and medical needs.

*Source: Data on file

Who are we:

As a pioneer in the industry, Columbus continues to be at the forefront of evolution in social and behavioral supports for consumers. We have developed long tenured relationships with government and providers nationwide to serve over 100,000 families. The company continues to be a leader in innovation, developing and implementing revolutionary outcomes-based models for early identification and holistic management of health risks.

Since 1984, Columbus has built an integrated system of supports to drive measurable outcomes for individuals with social, behavioral, medical, and complex care needs. Our multi-faceted approach delivers an unmatched depth of expertise, industry knowledge, breadth of resources, diversity of thinking, and dedication to ensuring everyone can achieve measurable health outcomes and meaningful-life goals through transformative approaches to healthcare.
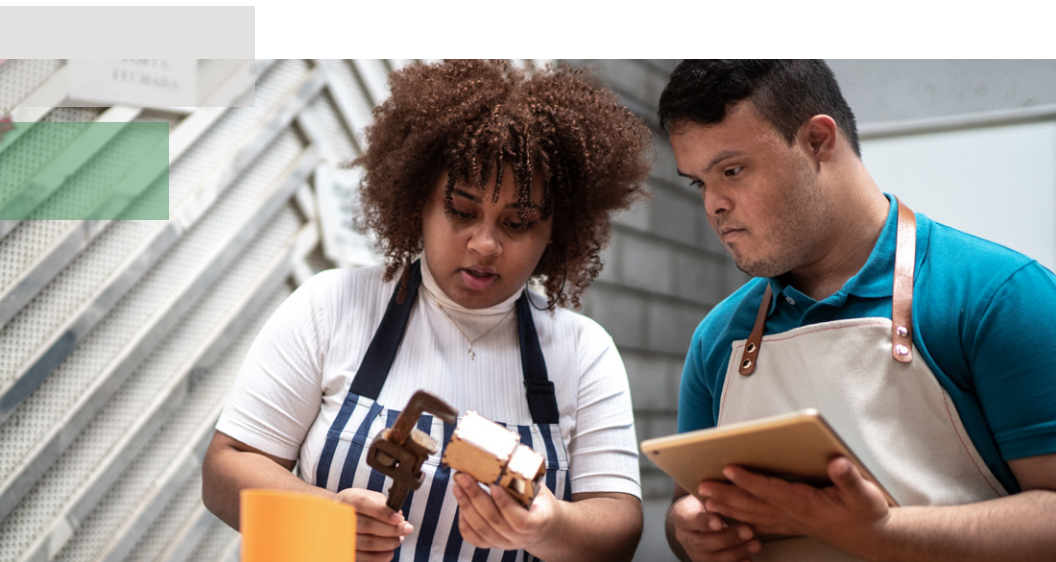
Care Coordination:

Improving outcomes through analytics & innovative care models

At Columbus we believe that care coordination, particularly for the population of individuals with complex care needs, depends on a person-centered, data-driven approach to decision-making. To support consumers, we have developed a *Peace of Mind Solution* designed to evaluate and improve all aspects of service delivery. Through rigorous training in our dedicated ACCOMPLISH™ Academy Learning & Develop-ment Division and seamless integration of the Charting the LifeCourse model for person-centered planning, our care coordination service comprises the most talented, best equipped, and dedicated professionals in the market. This includes the industry's most robust call escalation and response system, high contact frequencies and a passionate dedication to the wellbeing of the people we support.

Additionally, at the core of our work is a proprietary ACHIEVE Analytics® platform designed to holistically track individual progress, identify & characterize risk, and support more informed decisions for care and resourcing. ACHIEVE Analytics enables us to proactively address concerns before they become major issues, including the following:

ACHIEVE Analytics®
Assessing Consumer Health Improvement to Ensure Value & Excellence

MEDICAL STATUS

- Hospitalizations
- Hospital readmissions
- ER visits
- Medication use
- Health needs

NON-MEDICAL STATUS

- Provider satisfaction
- Service plan execution
- Behavior change
- Community involvement
- Friendships and social interactions
- Choice and decision making
- Employment
- Communication
- Safety
- Housing

Our vast network of provider relationships, dedicated quality assurance division reporting directly to the CEO, state-of-the-art technology & operational infrastructure, and unique processes for hiring and training professionals enables us to provide the most efficacious support system to our clients.

Dedicated to ensuring supported decision making & self-advocacy, enabling individuals to direct their own goals, plans and budgets.

A Synergistic Solution for the Behavioral Health and Complex Care Community

The Columbus Organization collaborates with state Medicaid, state departments of intellectual and developmental disabilities, specialty providers, behavioral health organizations, associations, and caregivers to deliver a multi-pronged approach that enables superior health outcomes.

Beyond Social Determinants of Health

Columbus' ACCOMPLISH® Solution is an innovative care coordination model for early identification & holistic management of health risks for individuals with intellectual, developmental, behavioral, medical, and/or complex care needs. The proprietary approach includes processes for hiring/training professionals skilled in managing complex care needs, an operational structure and cutting-edge analytics tool for ensuring individuals receive the most appropriate resources, and a feedback mechanism for ongoing risk reduction and process improvement.

Data Driven Approach to Improve Outcomes

Columbus' proprietary data tool, ACHIEVE Analytics®, is a best-in-class innovation designed to inform the most appropriate level of care to each individual. With expertise working with intensive and complex care needs, integration of ACHIEVE Analytics in decision-making can significantly decrease challenging and costly events like ER visits, hospitalizations, medication use, injuries, etc.

Driving Positive Change Through Integrated Support Services

For close to four decades, individuals, families, provider organizations and states have turned to The Columbus Organization because of our proven track record delivering measurable outcomes. Whether we are providing care coordination, clinical staffing, or quality improvement services, our mission is founded on the principle that everyone deserves the opportunity to achieve their meaningful-life goals. We look forward to working with you as we strive to bring a brighter future to all the people and organizations we support.

Changing the Future of Care Coordination

Columbus remains at the forefront of evolution in care coordination, developing revolutionary learning & development programs, spearheading community awareness initiatives that remove the stigma around mental health, advocating for individuals & families, and demonstrating thought leadership in behavioral health advancement.

The
Columbus
O R G A N I Z A T I O N

Because everyone deserves a meaningful life®

For more information, please contact us:
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